Carolina Power Tumbling Policies and Guidelines

MONTHLY TUITION

For your convenience, tuition is payable in monthly installments by cash, check, credit/debit card, or auto-draft CPT <u>REQUIRES</u> checking account or debit/credit card information to remain on file. EVERY FAMILY will be placed on automatic draft in which the monthly tuition will be processed on the 10th of each month using the financial information provided on the registration form. Payment can still be made by cash, check, or debit/credit card through the 9th of each month. It is the PARENT'S RESPONSIBILITY to provide the gym with up-to-date payment information. All payments that fail the auto draft will incur a \$10 fee, which includes a late fee and failed transaction fee. <u>NO EXCEPTIONS</u>. If a debit/credit card is declined or a check is returned, participation in class can be denied until the balance is brought current.

ANNUAL REGISTRATION FEE

This is a non-refundable fee required when enrolling and is due again on the first day of your anniversary month each year. When your annual registration comes due, it will be drafted from your account on the 10th of your anniversary month unless paid prior to that date. Annual registration fees are \$30 for the first child and \$15 for each additional sibling.

STUDENT WITHDRAWAL POLICY

The <u>Office</u> MUST receive a <u>30-day written notice</u>, before a student is considered withdrawn from a class. This should be given by the <u>parent or legal guardian</u> (in a written note or on a form we can provide), mailed, or emailed to the office (phone calls or telling a coach is <u>not</u> sufficient). Otherwise, monthly tuition continues whether or not the student is still attending class. This is for your benefit so that your child's spot remains reserved until we are told differently.

RETURNED CHECK FEES

There is a \$30 NSF charge for all returned checks. Additional late fees may also apply.

DECLINED DEBIT/CREDIT CARD AND CHECKING ACCOUNT DRAFT FEES

There will be a \$5 fee for **EACH** additional transaction run when a debit/credit card or checking account has been declined for any reason including but not limited to insufficient funds, expired cards, and closed or frozen accounts.

ATTENDANCE

There is a slot reserved for each student when they are enrolled. This slot could potentially be filled by someone else if your child is not going to continue taking classes. Therefore, under the presumption that your child will be at each class, tuition is to be paid in full every month regardless of the number of classes attended. Remember that attending class on a regular basis will keep tumbling skills sharp and help students to progress at a faster rate.

MAKE-UP POLICY

Each student is allowed to make up **ONLY ONE** missed class <u>per month</u>, provided there is enough space in an existing class without overcrowding. **Prior approval from the office is required.** A makeup class is <u>not</u> guaranteed, so we encourage all students to make every attempt to take at their normal class times. This helps us to continue to provide them with the best possible instruction. We will make every attempt to provide a makeup class to those who have legitimate reasons for missing a class.

HOLIDAYS AND INCLEMENT WEATHER

The gym does <u>not</u> close for Teacher Workdays. However, the gym will be closed for Thanksgiving, Christmas, Easter (Spring Break), and several other national holidays. These dates will be announced as they draw close and will be posted in the gym and on social media sites. We will also be closed for inclement weather when Anderson County District 1 schools are closed.

STUDENT ATTIRE

NO loose or baggy clothing is allowed. This can interfere with spotting and can become a safety hazard. All students need to wear a shirt that can stay tucked in throughout the duration of the class or a shirt tight enough that it will not fall when the tumbler is performing their skills. Each athlete's hair is required to be pulled away from the face and longer hair should be pulled up in a well secured ponytail. Long hair that is not pulled up can be a safety hazard and can also cause the tumbler to not be able to see what they are doing.

NO jewelry of ANY KIND should be worn due to the possibility of the jewelry causing injury. The only exception being the 6-8 week duration for those with new ear piercings. Please clarify with gym staff if your child has a new piercing. Students may be barefoot or wear shoes. If shoes are worn, they need to be lightweight athletic shoes that allows the student to flex and point their foot. Cheer shoes are ideal, because they are very light and are specifically made for tumbling and cheering. Students should store all their belongings in a cubby. This includes cell phones, which should be turned off during class.

VIEWING AREA OBSERVATION

We want to provide a pleasant experience for everyone who walks through our doors, so we have several requests for you while you visit our gym. Athletes and spectators should arrive no earlier than 15 minutes before an athlete's class begins, and all athletes need to be picked up on time. Parents and other family members are allowed to stay and watch but must always remain in the viewing area. While watching your athletes participate in their classes, we ask that you do NOT call out to them or try and coach them from your seat. It is our goal for every athlete to receive the best training possible, so please allow the coaches to do what they do best.

DISTRACTIONS:

Loud conversations and the use of electronics can be very distracting to those watching their children, to the coaches, to the students, and to office personnel. We ask that you please be respectful to those around you by keeping conversational volumes low and <u>using ear buds/headphones while listening to or watching electronic devices</u>.

CHILDREN:

Children in the viewing area must be watched <u>AT ALL TIMES</u>. They are to either remain seated beside you or play quietly in the kids' area, where we have coloring books, crossword puzzles, and books to read to keep them occupied. <u>It is also important to be aware of when your small child visits the restroom and that you assist and/or check behind them.</u>

PICTURES & VIDEOS:

We want you to be able to share your child's accomplishments with your family members and friends, but before taking any pictures or videos, permission MUST be obtained from the coach who is currently out on the floor. We do not want the students distracted by worrying about how they look for a picture as opposed to how safely and correctly they complete their tumbling skills.

HELP KEEP OUR GYM CLEAN:

We work diligently to provide a clean and sanitary environment for our parents and athletes. Please help us by cleaning up after yourselves and your children, and report any spills or accidents to the office, so that it can be taken care of immediately. Additionally, we do NOT allow disposal of diapers of any kind on our premises.

Thank you for your cooperation with our viewing area requests. We look forward to seeing you each week and are excited to provide a positive and fun-filled environment for all!